

New Castle County Division of Police

In partnership with the community, we seek to improve the quality of life for all of our citizens.

The goal of **Hero Help** is to reach beyond criminal arrests in order to combat addiction and related crime.

Hero Help provides a greater opportunity for those seeking treatment to overcome addiction and the many problems it causes.

New Castle County Executive
Matthew S. Meyer

Division of Police
Colonel Vaughn M. Bond, Jr.
Chief of Police
NCCPD Website
www.nccpd.com

More Resources

Hero Help Coordinator
302-395-2811
HeroHelp@newcastlede.gov

**Help is Here - State of Delaware
Online Addiction Resource**
www.helpisherede.com

Delaware Mobile Crisis Line
New Castle County:
(800) 652-2929
Kent & Sussex Counties:
(800) 345-6785

NCCPD Community Services Unit
302-395-8050

NCCPD Heroin Alert Program
(302) 395-8062

Emergencies: Dial 911

Non-Emergencies:
(302) 573-2800



HERO HELP.
addiction assistance

**New Castle County
Division of Police**
Public Safety Building
3601 N. DuPont Highway
New Castle, DE 19720

About the Program

Hero Help is a collaboration of the Division of Police, Delaware Department of Justice and State Division of Substance Abuse and Mental Health to provide drug and/or alcohol addiction treatment to qualifying adults who:

- Contact the police and ask for treatment assistance
- Are allowed entry in lieu of a criminal arrest

Individuals must meet all of the eligibility requirements and sign the program agreement form to be entered into **Hero Help**.

Hero Help participants are streamlined into a 23-hour observation bed facility where they complete a nursing intake and are given a clinical assessment by a licensed counselor.

Based on medical and clinical need, participants are given an individualized care plan and triaged to an appropriate level of care.

Eligibility

Hero Help is open to:

- Delaware residents
- Adults 18 or older
- Those struggling with addiction
- Voluntary participants
- Those ready to commit to improving their health

Frequently Asked Questions

Can I put a friend or family member in Hero Help?

The program is strictly voluntary and for those 18 or older.

How long is the program?

Length of treatment depends on individual needs that may include in-patient and/or out-patient care.

Do I need medical insurance?

No, insurance is not needed.

For more information about HERO HELP

Call: (302) 395-8171



Addiction is not a choice,
but recovery is! Let us be your 1st step.

